



***SIX WEEK CAMPAIGN  
FOR  
PROVIDING LEGAL SERVICES  
TO  
SENIOR CITIZEN***



# **SIX WEEK CAMPAIGN FOR PROVIDING LEGAL SERVICES TO SENIOR CITIZEN**

## **INTRODUCTION**

Senior Citizen faces immense Challenges – Social, Physical, Mental and Economic despite the existence of various legal provisions and schemes for senior citizens. Their benefits have reached to very few senior citizen inmates at old age home.

Often the senior citizens are unaware of their entitlement and/ or they are too destitute a condition to be able to access the said benefits. They are not only deprived at their properties but also subjected to all forms of above ripping them off their dignity as well.

## **SCHEMES**

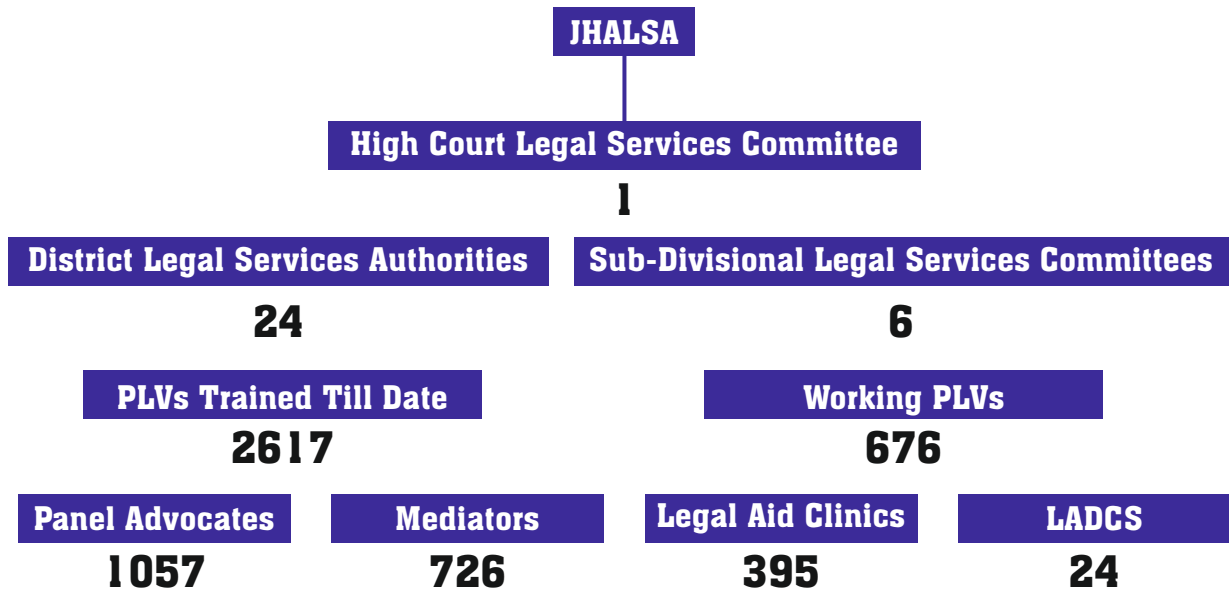
There is scheme of NALSA : NALSA (Legal Services to Senior Citizens) Scheme, 2016. FAQ & Awareness Material prepared by JHALSA.

## **OBJECTIVES & ACTION PLAN**

1. to strengthen legal services to the senior citizen who are entitled u/s 12 of Legal Services Authorities Act and ensure access to various Govt., Schemes and Programmes to the senior Citizens and also create and spread awareness about the rights and entitlements of the senior citizens under various laws and govt schemes.
2. To ensure the access to various Govt. Scheme and Programmes to the Senior Citizen residing in Old age homes.
3. To spread awareness about the rights and entitlements of the senior citizens under various laws and govt. schemes and programme, through DLSAs, TLSCs and PLVs , Law students LLC, LACs, NGOs
4. Capacity building programmes for all stakeholders like police personnel, NGOs, other Authorities and work force of JHALSA

5. To establish temporary Legal Aid Clinics wherever required under intimation to JHALSA.
6. Creating Awareness of availability of NALSA's toll free No. 15100 for assistance to senior citizens.
7. DLSA shall affix hoarding in every old age home mentioning therein contact numbers of Secretaries, DLSAs and other stakeholders and other information.
8. Medico Legal Awareness Programme to be conducted at each and every old age home weekly during this Campaign.
9. Health card shall be prepared for each and every inmates and also to monitor health condition and other requirements periodically.
10. Legal services to be provided as per NALSA (Legal Services to Senior Citizens) Scheme, 2016.
11. Law students, Interns, Member of Legal Literacy Clubs, Mediator and other Stakeholders to be motivated to visit these homes provide legal services to them.
12. A training programme to be conducted for PLVs / Panel Lawyers and other stakeholders and Govt. Officials regarding legislative frame work related to NALSA schemes for senior citizen and also about:
  - a) Maintenance and welfare at Parents and senior citizens Act 2007
  - b) Section 125-128 at Cr.P.C.
  - c) All relevant schemes of Govt.
  - d) Rebate of benefits to be provided to seniors citizen.
13. Awareness material prepared by JHALSA & NALSA to be circulated in the training programme.
14. All the inmates at old age homes have to be connected with schemes of Govt. of Jharkhand.
15. Physical and mental wellness camp to be organized at every old age home.
16. Awareness Programme to be organised at LAC, panchayat, villages & other public places like Railway Stations, Bus Stand etc.

## ORGANIZATIONAL STRUCTURE AND WORKFORCE OF JHALSA



## DURING THE CAMPAIGNING



In every programme Legal Aid request/application shall be received and Legal Aid shall be granted.



It shall be the endeavor to reach every old age home at least once in a week.



DLSAs will interact with every inmate at old age home.



Medico legal assistance to be provided by DLSAs during weekly visit at old age homes.

## **ACTION STATE-CONDUCT OF ACTIVITIES**

### **CONDUCT OF ACTIVITIES**

The DLSA/SDLSC will ensure that activities are undertaken as per the schedule. For local reasons, a particular activity may be rescheduled.

The DLSA/SDLSC must also ensure that health of inmates to be taken as paramount consideration and the inmates should not be infected by visits of team of DLSA. All protocol of Covid-19 to be followed.

### **PUBLICITY OF CAMPAIGN**

1. The DLSA must ensure that after & before every programme, local media is briefed (including press release) on upcoming events. If required the schedule can be shared in advance, to enable wide reporting of activities undertaken.
2. The DLSA will ensure that photographs are taken of each event held. These photographs must clearly show the location of the event and the participants, the outreach material disseminated etc. These photographs must be attached to be reporting (see below) of each event.
3. Media persons may be requested to prepare programme reports, live reporting, other write-ups etc.
4. The detailed daily event schedule may be put on DLSA website.
5. The purpose of publicity of the campaign is to sensitize all stakeholders about the rights & entitlement of senior citizens.

### **DOCUMENTATION**

A brief write up must be prepared for each event undertaken. The report should include the brief about the event, the details of activity undertaken, the total number of participants/beneficiaries and any other relevant information. It may also document any positive feedback received from the audience regarding the event. A member of the Outreach team should be assigned to do the documentation. These must be prepared on daily basis and must be submitted to DLSA/SDLSC just after the conduct of event.

### **SAMPLE FORMAT FOR DOCUMENTATION**

Name of Event : .....

Location : .....

Date : .....

Time : .....

Name of LSA : .....

No. of Attendees

/Participants: Mode:

Virtual/Physical

Collaborators :

Purpose : .....

Details of activity conducted : .....

.....

.....

Prepared by : .....

## **REPORTING & ASSESSMENT OF ACTIVITIES**

### **1. During Campaign Reporting:**

During the Campaign, every DLSA shall also send report of the activities of each week period to the JHALSA in the format. The DLSAs must ensure that their report includes high resolution pictures with proper caption and success stories. The reports must be sent in word file (.docx) and the images must also be sent separately in (.jpeg) format to avoid quality deterioration of the pictures. The format provided for the DLSAs is not exhaustive and they can provide details of all the other activities which are not covered in the given format.

### **2. After Campaign Reporting: At the Level of DLSA**

After the completion of the campaign, each District Legal Services Authority should compile a detailed report of activities, including photographs for all activities conducted during the period of campaign and send to JHALSA. The Outreach Team would assist the DLSA in the preparation of this report.

### **3. Reporting of Success Stories**

The DLSA must document the success stories, or good impact of activities undertaken in the form of a short paragraph and share with the JHALSA.

## **POST CAMPAIGN ASSESSMENT**

### **1. Planning a Post Campaign Assessment**

The success of post campaign assessment often depends upon the amount of time spent in planning for the assessment.

- I. Schedule the Post Campaign Assessment Meeting, ideally, within two weeks of completion of a Campaign.
- II. Select the facilitator who may be the Secretary, DLSA.
  - Facilitator's job is to keep the meeting focused and moving.
- III. For the best results:
  - Plan to conduct the team meeting in person, rather than by phone.
  - Ensure participation of all team members.

- It is recommended that a time equal to 10 minutes per team member is set. If necessary, the assessment can be continued on second day meeting.

## **2. Conducting Post Campaign Assessment**

### **(i) Introducing the Post Campaign Assessment-**

The task of the facilitator is to guide the group through assessment of the Campaign, using a standard set of questions:

- What was expected to happen?
- What actually occurred?
- What went well and Why?
- What can be improved and how?

Start by reminding the team of the purpose and context of the meeting.

The following points need to be kept in view:

- The post Assessment Campaign does not grade success or failure.
- There is always weakness to improve and strengths to sustain.
- Participants should share honest observations about what actually happened (objective data) without assigning blame or praise.
- No one has all the information or answers. Everybody has something important to contribute.
- Set an atmosphere of openness. If necessary, facilitator can introduce ground rules or expectations for the session.

### **(ii) Closing the Post Campaign Assessment**

- a. To close the Post Campaign Assessment, summarize key points identified during the discussion. The session should end on a positive note, linking observations to recommendations for future improvements.
- b. Assign role for follow up: The facilitator should discuss in advance the process for writing up the post camp assessment report.

## **3. Preparing Report & Sharing the Post Campaign Assessment**

The following points may be kept in view:

- (i) Provide a clear summary of concrete and actionable recommendations that will improve the process.
- (ii) Identifying tasks and topics requiring leadership attention.
- (iii) Share the Post Campaign Assessment Report with JHALSA.

The greatest benefit of a Post Campaign Assessment comes from applying the lessons learned to future work. The conclusions drawn must be applied in future campaigns so as to make them more effective.

**QUARTERLY DATA TO BE SUBMITTED**

Name and Age of Inmate of Old Age Home	Date of latest Medical Checkup	Govt. Schemes benefits provided	Whether LAC established at Old Age Home	Last date of visit to Old Age Home by DLSA

**DATA OF OLD AGE HOME**

DLSAs State of Jharkhand	Name of Old Age Home	Whether Govt./Private	No. of Inmates	
			Male	Female
Bokaro	1. Old Age Home, Barajor, Chandankiyari, Bokaro (Run by NGO)	Private	4	17
	2. Old Age Home, Solagidih, Chas, Bokaro (Run by Baba Baidyanath Jan Sewa Samiti)			
Chaibasa	Sanchar Old Age Home	Run by an NGO	22	13
Chatra	Rajiv Gandhi Memorial Trust	Government	16	14
Deoghar	Old Age Home, Chandih, Deoghar	Government	17	15
Dhanbad	1. Old Age Home, Sabalpur Dhanbad	Government	8	11
	2. Lalmani Vridha Sevashram, Tundi, Dhanbad	Private	11	19
Dumka	Vridha Ashram, Hizla, Purana Dumka	Run through NGO (Govt. funded)	4	3
Garhwa	Vidha Asharam, Nagar Untari (Garhwa)	Government	8	3
Giridih	Snehdeep Ashram, Giridih	Private	6	19
Godda	Nil	Nil	Nil	Nil
Gumla	Old Age Home, Gumla	Private	7	10
Hazaribag	Old Age Home, Hazaribag	Government	14	13
Jamshedpur	Ashirwad Bhawan, Old Age Bhawan, New Baradwari, Sakchi, Near Apex Hospital	Government	11	13
Jamtara	Old Age Home, Udalbani, Jamtara	Government	1	0
Khunti	Samman Old Age Home, Khunti	Government funded and run by NGO	9	13
Koderma	Old Age Home, Koderma	Run by NGO-Rajeev Gandhi Memorial Trust, Dipugarha, Hazaribagh & funded by the State Govt.	5	8
Latehar	Nil	Nil	Nil	Nil
Lohardaga	Hope Old Age Home	Private	2	1
Pakur	Jan Lok Kalyan Parishad	Government	10	15
Palamau	Nil	Nil	Nil	Nil
Ramgarh	Old Age Home, Ramgarh (Newly sanctioned by Women Child Development and Social Security Deptt. vide letter no. 403 dt. 12.2.24)	Government	Nil	Nil
Ranchi	1. Apna Ghar, Old Age Home, Hesag, Ranchi	Run by Missionary & support by Welfare dept. Jharkhand	0	31
	2. Senior Citizen Home, Bariatu, Ranchi	Private	20	26
	3. Bihar Samaj Kalyan Sanstha, Kulgu Nagari, Ranchi	Support by NGO	20	23
Sahibganj	Sneh Sparsh Virdha Aasharam, Sahibganj	Private (Run by NGO Gram Prodyogiki Vikash Sansthan, Sahibganj)	8	11
Seraikella	Furida Senior Citizen Home	Government	21	27
Simdega	Simdega	Government	3	2
<b>TOTAL</b>			<b>227</b>	<b>307</b>