



# FAQ

## ON LEGAL ASSISTANCE ESTABLISHMENT (न्याय सहयोग)

### Q. What is the Legal Assistance Establishment ( न्याय सहयोग ) ?

Ans. Legal Assistance Establishments are multiple services-single point establishment for providing facilities for legal aid seekers under one roof and at a single location.

Legal Assistance Establishments are a strategic cornerstone of the Legal Services Authorities as a part of their commitment to update the legal services seekers about their cases and address the grievances of legal services beneficiaries at one stop centre.

The Legal Assistance Establishment (Nyaya Sahyog) would be manned by Legal Services Advocates on the panel of SLSA/DLSA along with staff of SLSA besides Para Legal Volunteers who would have knowledge about and be in possession of data base of all the activities of JHALSA/DLSA as well as other information that may be required by people mainly who are either legal services beneficiaries or the legal services seekers. The Data Base would include the status of all legal aided cases pending in various courts of Jharkhand.

### Q. What is the objectives of Legal Assistance Establishment ( न्याय सहयोग ) ?

Ans. Legal Assistance Establishments are more than delivery points in State Legal Services Authorities. Earlier whenever, a Legal Aid Seeker went to the State Legal Services Authority, he was either asked to approach the District Legal Services Authority or any other forum. With the introduction of the Legal Assistance Establishment endeavour has been made to connect a person at District Court, any District Legal Services Authority Secretary or the Panel Advocate as the case may be. The facility of video conferencing would help the under-trial in jail to connect and brief his counsel provided by Legal Services Institutions.

### Q. What kind of services are available at the Legal Assistance Establishment ( न्याय सहयोग ) ?

Ans. The Legal Assistance Establishments would provide to the beneficiaries, viz.

- i. quick information about their case status pending in any of the districts,
- ii. legal aid & advice, and
- iii. information about various schemes of NALSA, Central/State Governments, etc.

The Legal Services Establishments shall render:

- i. meaningful service to the people in need of legal assistance particularly women, children, senior citizens, Scheduled Caste/Scheduled Tribe or Socially and Economically Backward Class persons and people in distress;
- ii. service to make people aware of their rights and the benefits of schemes introduced by the Central and State Government from time to time;
- iii. necessary help to common people in mitigating their grievance with the Government offices, authorities and other institutions;
- iv. necessary assistance in the spread of legal awareness among people, and

- v. any other service which may be assigned by the State Legal Services Authority from time to time.

**Q. What are the facilities available at Legal Assistance Establishment ( न्याय सहयोग )?**

The Legal Assistance Establishment in Jharkhand will provide the following facilities:

- i. Helpline No. 18003457019 (Toll Free);
- ii. Dedicated landline telephone no. 0651-2482392;
- iii. Dedicated email I.D. (nyayasahyog@gmail.com)
- iv. Video Conferencing with District Legal Services Authorities and Jails;
- v. Mobile phone with dedicated number 9113189706.
- vi. Internet facilities for linking with the website of Supreme Court, Jharkhand High Court, District Courts, NALSA and other important Courts/Tribunals and availing information from website of JHALSA itself.
- vii. Services of a legal aid lawyer to provide legal aid and advice.
- viii. PLV to assist the legal aid lawyer and to help the litigants in filling up forms for legal aid etc.
- ix. The dedicated Helpline No. 18003457019 (Toll Free) of JHALSA would be operated from the Centre itself during working hours and thereafter access to it would be possible through the phone facility provided to Legal Aid Counsel assigned duties for the said activity.
- x. Video Conferencing facility provided in this Centre may be used by litigants as well as by JHALSA/DLSAs for proper response in respect of inquiry about any activity of respective DLSA or to facilitate communication of parties including jail inmates with their legal aid counsels or the concerned DLSA.

The legal aid beneficiaries may approach Legal Assistance Establishment for the purposes of:

- i. getting information about the activities of JHALSA/DLSAs,
- ii. for knowing about the status of their case pending in or disposed of by different courts,
- iii. for legal aid anywhere in Jharkhand,
- iv. for seeking legal aid and advice. Beneficiaries may also approach for information about Schemes of NALSA and JHALSA and if they needed help in availing benefits under the different Government Schemes.



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***For any queries or help***

*Please contact the Member Secretary, JHALSA (8986601912), Secretary, JHCLSC (9431100488) or Dy. Secretary, JHALSA (9431387340) at any time 24 x 7.*

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This FAQ is also available on official website of JHALSA "***www.jhalsa.org***"

*This material is only for public awareness. For more information the original scheme may be referred to.*